The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held September 6, 2023.

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 - PIN# 500021499#

| Attendance | | |
|------------------------|---|--|
| Christina Berberich | Chair Officer | |
| Len Finocchio | Co-Chair Officer | |
| Rahn Garcia | Member | |
| Marco Martinez-Galarce | Member | |
| Michelle Morton | Member | |
| Miku Sodhi | County of Santa Cruz, Asst. Director of HSA | |
| Raquel Ramirez Ruiz | County of Santa Cruz, Sr. Health Services Manager | |
| Julian Wren | County of Santa Cruz, Admin Services Manager | |
| Mary Olivares | County of Santa Cruz, Admin Aide | |
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Meeting Commenced at 4:20 pm and concluded at 5:01 pm

Excused/Absent:
Excused: Dinah Phillips
Absent: Tammi Rose
Absent: Maximus Grisso
Excused: Gidget Martinez

1. Welcome/Introductions

Commission members all introduced themselves.

2. Oral Communications:

Raquel reported that Amy sent a card to Caitlin and Coach, thanking them for their service on the commission.

Per Brown Act rules if participating remotely address must be posted on the agenda. Len made a motion that Rahn and Marco will be participating remotely for today's commission meeting due to unforeseen circumstances and there was not enough time to post their address on the agenda. Christina second the motion the rest of members present were all in favor.

3. August 2, 2023, Meeting Minutes - Action Required

Review of August 2, 2023, Meeting Minutes – Recommended for Approval. Len moved to accept minutes as presented. Marco second, Christina abstained, and the rest of the members present were all in favor.

4. HIPAA Security Risk Assessment Update - James Dyer

This item tabled for next month meeting.

5. Quality Management Update

Raquel reported at their last meeting they reviewed Health Resources and Services Administration (HRSA) Uniform Data System (UDS) and looked at the data and identified the Sexual Orientation Gender Identity (SOGI) section of the data it was determined that the Health Centers are not consistently capturing this data. As a result, the Health Center registration staff are updating the patient registration form to reflect the way it is asked in the Electronic Health Record. Raquel stated they are working with all three clinics on this update.

Raquel also stated they are working with the Central California Alliance for Health (CCAH) on the Care Based Incentive (CBI) Quality Improvement Project. Raquel stated they are really drilling down on the Cervical Cancer Screening. She reported they had received an incentive grant to work on this measure. They had their first meeting last month and they are in the process of hiring a Nurse Practitioner just to do the cervical screenings. Raquel will report back on progress.

6. Financial Update

Julian reported the 21/22 total revenue was \$42.5 million dollars and the 22/23 total revenue was \$47.8 million, he was happy to see this increase in revenue. Julian then gave a break down on each individual clinic's revenue. Julian then reported on total patients for each clinic comparing 21/22 to 22/23. Julian then reported they received a grant from the Alliance for recruiting Medical Assistance. Julian also stated they are working with three recruiting firms to retain providers and they are looking at ways of expediting their Personnel process. Lastly, Julian stated they received funding in the amount of \$49,000.00 to help support covid vaccine administration.

7. CEO/COVID 19 update

Raquel reported on behalf of Amy Peeler that the Health Centers Division budget shortfall FY 22/23 is \$1.8 million. In FY 22/23 six revenue generating clinicians left, three to retirement and three for other positions. There are 19.45 FTE revenue generating clinician vacancies that represents a potential loss of \$10.4 million in revenue. Raquel reported that despite the vacancies, revenue continues to rise, indicating higher productivity. Our revenue for services has increased overall for the last two fiscal years. Hiring of three clinicians would easily increase our revenue to meet budget projections. Raquel also reported there is a new Health Officer order requiring use of face mask indoors by all persons in skilled nursing facilities. This order was made considering the seven recent COVID-19 related deaths in skilled nursing facilities as well as significant increase in COVID-19 in Santa Cruz County. It will be in effect from 9/2/2023-10/31/2023. Lastly, the question was asked what kind of loss Santa Cruz County has for Medi-Cal members now deemed ineligible because redetermination started in April and everyone on Medi-Cal needs to submit annual reporting documentation. Raquel will check in with the Alliance and report back.

| Meeting Location: In Cruz, CA 95060. Commi | 4, 2023, 4:00pm - 5:00pm - Person- 1430 Freedom Blvd., Suite F, Watsonville ission will connect through Microsoft Teams Meeting nto Phone Conference ID: 500 021 499# | | |
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| ☐ Minutes approved | | | |
| | (Signature of Board Chair or Co-Chair) | (Date) | |
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